



Dear Parent or Guardian:

Thank you for choosing Grafton during what is I'm sure a very complicated and difficult period of your family's life. We understand that you are putting your trust in us, and we will do our best every day to live up to those expectations.

Please know that Grafton is working hard to ensure that families are an integral part of our programs. We want to engage you not only in the care of your child, but also in the life of this company.

To this end, Grafton has a "Parent Engagement Workgroup" that meets regularly to develop plans for improvement, provide feedback to the administration, and to ensure that we are moving toward a future in which families really feel that they are a part of every decision at Grafton. The Parent Engagement Workgroup is focused solely upon the organization and its policies and procedures around family engagement.

If you have feedback that you would like to provide this group, please reach them at any time, by emailing:

[family-engage@grafton.org](mailto:family-engage@grafton.org)

If you would like to discuss participating in or joining the Parent Engagement Workgroup, please reach out to Scott Zeiter, Executive Vice President at:

[scott.zeiter@grafton.org](mailto:scott.zeiter@grafton.org)

Please know that you will also have an assigned case manager and therapist who will be your primary contacts for the treatment of your child. We also wanted to make sure you were aware of this organization-wide focus, and this opportunity to talk with other parents with whom you have a shared experience

Thank you!